



HME Audit Key Survey – Report Data Resources for Brightree Users

The American Association for Homecare's (AAHomecare) HME Audit Key survey is collecting data from suppliers twice a year to assess the impact of Medicare audit programs on suppliers nationwide. Audit Key findings will assist AAHomecare and the industry in advocating for much needed improvements in the HME audit programs and provide valuable insights for suppliers.

Brightree customers now have the option of printing a report from the My Files folder to answer many of the operational questions on the survey.

To print the report simply retrieve the report named AAH_Output.csv from the Inbox for the My Files page within Brightree and open the report in a spreadsheet program like Microsoft Excel.

The survey is divided into two main sections: (1) Supplier Operations, in which some questions asked are based on activity "in the most recent six months" and other questions are based on "cumulative" activity, and (2) Audit, Denial and Appeal Activity, for which "cumulative" activity is collected (i.e. claims with ADR letters dated on or after October 1, 2015). Although HME Audit Key prefers responses be based on claims with ADR letters dated on or after October 1, 2015, if your data is not available beginning October 1, 2015, you may select a different semi-annual start date for ADR letters and enter cumulative responses to all sections/questions based on your supplier defined start date.

The Brightree report answers key supplier operations questions in the survey (shown below) by quarter, going back to the survey start date of October 1, 2015. **For survey questions which ask for "cumulative" data, customers should sum each quarter's number on the report beginning with the first quarter of data that they are able to obtain operational and audit, denial and appeal activity.** As an example, if you can only gather data going back to the first quarter of 2016, then only sum the data on the report going back to that quarter. **For survey questions which ask for data "in the most recent six months", customers should sum the respective two quarters data together.**

Register and get started at HMEAuditKey.org – please let the HME Audit Key team know if this new report has made the data submission process easier for you and/or if you require any additional support/assistance at support@HMEAuditKey.org or 844-463-2539.

The questions the report answers are as follows:

SURVEY SECTION - SUPPLIER OPERATIONS

Brightree Report Header noted in bold type followed by the Audit Key Survey Question it answers:

2. **MCFFS_Benes_Qtr [SO Q2]** - Total number of Medicare fee-for-service beneficiaries served by the company in the most six months

3. **Revenue_Qtr [SO Q3]** - Select the range which best describes the net revenue of the company for the most recent six months, where net revenue is total revenue net of discounts and returns

4. **Pct_Rev_MCFFS_Qtr [SO Q4]** - What % of your company's total net revenue is from Medicare fee-for-service for the most recent six months?

5.1. **DME_MAC_FFS_Claims_Qtr [SO Q5.1]** - Please enter the total number of Medicare fee-for-service claims your company submitted to DME MACs in the most recent six months

5.2. **DME_MAC_FFS_Claims_Cum [SO Q5.2]** - Please enter the total number of Medicare fee-for-service claims your company submitted to DME MACs cumulative since October 1, 2015

Please enter the number of Medicare fee-for-service "new starts" by product category since October 1, 2015 (i.e. number of patients receiving a HCPCS coded primary supply item for the first time or for the first time in the past 12 months).

8.1. **FFS_NewStarts_Ent [SO Q8.1]** - Enteral, Infusion, TPN

8.2. **FFS_NewStarts_Beds [SO Q8.2]** - Hospital Beds, Support Surfaces, Manual Wheelchairs

8.3. **FFS_NewStarts_NPWT [SO Q8.3]** - NPWT Devices and Supplies

8.4. **FFS_NewStarts_OrthProsth [SO Q8.4]** - Orthotics, Prosthetics

8.5. **FFS_NewStarts_Ost [SO Q8.5]** - Ostomy, Urological, Wound Care, Diabetic Supplies

8.6. **FFS_NewStarts_PwrMbl [SO Q8.6]** - Power Mobility Devices

8.7. **FFS_NewStarts_Resp [SO Q8.7]** - Respiratory